



## NEW PET INTAKE FORM

We look forward to having your dog join our pack at WHELP! Please fill out the New Pet Intake Form in its entirety to get started. In addition, please provide proof of vaccinations.

### **Pet Information**

Name: \_\_\_\_\_ Birthday: \_\_\_\_\_

Breed: \_\_\_\_\_

### **Pet Parent Information**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Email Address: \_\_\_\_\_

### **Emergency Contact**

As the Pet Parent and owner, you will always be the first point of contact. However, in the event that we cannot reach you, please provide an emergency contact.

Name: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_





## Medical History

Vet Name/Clinic: \_\_\_\_\_

Is your dog spayed or neutered?:     Y     N

What kind of flea treatment/prevention is used on your dog?:

\_\_\_\_\_

Does your dog have any current medical or surgical conditions? If so, list:

\_\_\_\_\_

Is your dog currently on any medications? If so, list type and dosage:

\_\_\_\_\_

Does your dog have any known allergies? If so, list:

\_\_\_\_\_

Have any previous tests been run on your dog (i.e. x-rays, blood work, etc.)?:

\_\_\_\_\_

What is your dog's current diet? Please as specific as possible and include treats or human food given:

\_\_\_\_\_

Describe your dog's appetite:

\_\_\_\_\_





Describe your dog's water intake:

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Describe your dog's bowel movements (consistency, color, frequency, amount, recent changes):

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Describe your dog's urination (color, frequency, amount, recent changes):

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Has your dog vomited recently? If so, describe appearance:

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What kind of exercise does your dog get and how often?:

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Does your dog get bathed or groomed? If yes, please describe how often, by whom, type of service, and the last date of service?:

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Please provide immunization history for your dog:

DATE	TYPE	NEXT DUE

Anything additional we should know about your dog's medical history or special needs?:

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## Behavioral Information

Is your dog people-friendly?:    Y    N

Has your dog ever bitten anyone?:    Y    N

Has your dog ever been to a dog park?:    Y    N

Does your dog get along with other dogs?:    Y    N

Has your dog ever escaped by digging or climbing fences?:    Y    N

Do you walk your dog regularly?:    Y    N

If yes, for how long and how far?:

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Has your dog received any formal training?:    Y    N

Does your dog have any behavioral issues that we should know about? If yes, please describe:

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If there was one behavioral issue that you could fix about your dog, what would it be?

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## **WEST HILLS ELITE PET SERVICES, LLC**

### **Policies & Rules**

Please read and review the following Policies & Rules carefully. Initial and sign where noted to acknowledge you agree to comply with our Policies & Rules.

1. Day Care & Boarding: All dogs must complete a temperament evaluation before attending day care or boarding with West Hills Elite Pet Services, LLC. We reserve the right to refuse or to reject any dog that might be a safety hazard to itself, to other dogs in our care or our staff members. This includes, but is not limited to, dogs who are aggressive, anti-social, toy or people possessive, anxious or physically ill. All dogs must be at least six (6) months or older to attend day care boarding, and all dogs must be spayed or neutered. These two criteria may be waived. Dependent upon case-by-case evaluation. \_\_\_\_\_

2. Vaccinations: All dogs must have current vaccinations against Rabies, Bordetella, and DHLPP. Please Note: Getting a Bordetella vaccination is not a guarantee that your dog will not contract Bordetella. Your dog will not be admitted into West Hills Elite Pet Services, LLC until we have proof of vaccinations. Three notices will be given prior to shots being due. The third reminder will also be notice that you can no longer bring your dog in without proof of updated vaccinations. NOTE: If you have not been here for several weeks or months and your dog is past due for any vaccination, you will not be able to drop him/her off without proof of vaccination. \_\_\_\_\_

3. Flea Protection: All dogs are required to have flea protection. Your dog must be on a veterinarian-approved form of flea control/prevention. Acceptable flea treatments include (but are not limited to): Frontline, Frontline Plus, Advantage, K-9 Advantage, and Revolution. Any dog that has fleas will not be allowed in our facility. \_\_\_\_\_

4. Collars & Leashes: All dogs must be on leash when entering and exiting West Hills Elite Pet Services, LLC. All dogs must also have a QUICK RELEASE collar. NO BUCKLE COLLARS ARE ALLOWED FOR SAFETY REASONS. \_\_\_\_\_





5. Toys & Beds: Toys, beds, and other personal items are not allowed. This could cause possessive behavior. \_\_\_\_\_

6. Food: If you would like your dog to be fed during day care, please bring your own food from home. If your dog is boarding, you may bring your own food or WHELP can provide food. \_\_\_\_\_

7. Service Fees: All fees are due when services are rendered. Acceptable forms of payment include checks, credit cards, and cash. \_\_\_\_\_

8. Late Fees: There will be a \$10 Late Fee for dogs picked up after closing (between 8:01 pm and 8:15 pm). At 8:16, your dog will be required to stay overnight, and you will be charged for overnight boarding and any other appropriate fees. \_\_\_\_\_

### **HOLD HARMLESS / RELEASE AGREEMENT**

West Hills Elite Pet Services, LLC, its owner, employee(s), representative(s) or any other person(s) affiliated with the company shall hereinafter be referred to as "West Hills Elite Pet Services, LLC." By signing this form, you or your representative(s) \_\_\_\_\_ (Print Pet Parent's Name) shall hereinafter be referred to as "Parent," and agree not to hold "West Hills Elite Pet Services, LLC" liable or sue for any injuries and/or death to your pet, \_\_\_\_\_ (Print Pet's Name), while in the care of "West Hills Elite Pet Services, LLC." Although West Hills Elite Pet Services, LLC screens the dogs for temperament, watches the dogs carefully and does not intake aggressive dogs, day care can be hazardous. Dogs can get rambunctious at times, and we cannot be held responsible for injuries and death that may occur in and out of the day care.

If in my absence, my pet should become ill, injured or in need of veterinary care, West Hills Elite Pet Services, LLC has my permission to consult with my veterinarian. \_\_\_\_\_





If my pet should require immediate care, I hereby give West Hills Elite Pet Services, LLC permission to bring my pet to West Hills Elite Pet Services, LLC associate veterinary facilities. I understand that I am responsible for all veterinary costs. \_\_\_\_\_

I understand that my dog will be taken outside on a daily basis at West Hills Elite Pet Services, LLC. \_\_\_\_\_

I hereby declare that my dog has never shown aggression, bitten, injured or killed another dog or person. If my dog does exhibit such behaviors, I agree to pay all bills associated with the incident. \_\_\_\_\_

I hereby declare that my animal has not been exposed to any communicable diseases within the last 30 days and is fully vaccinated in accordance with West Hills Elite Pet Services, LLC policy. \_\_\_\_\_

By signing this form, you acknowledge that you understand and accept the terms and conditions set forth by this agreement.

Signature of Pet Parent: \_\_\_\_\_ Date: \_\_\_\_\_

Name of Pet Parent: \_\_\_\_\_

Name of Pet: \_\_\_\_\_

